# Harness structured and unstructured data for Trusted AI with Teradata



## Get the freedom to unlock unstructured data

Unstructured data, growing three times faster than other data types, presents enterprises with significant challenges in management and analysis. Traditional vector databases often fall short due to data movement requirements, lack of integration with non-vector data, and high costs.

Teradata's Enterprise Vector Store transforms customer service by unlocking insights from unstructured data. Teradata's Enterprise Vector Store addresses these issues with a scalable, in-database solution that supports the full lifecycle of vector data management. It integrates structured and unstructured data, enabling enterprises to gain holistic insights while reducing data movement, enhancing privacy, and minimizing costs. The platform supports frameworks like LangChain and Retrieval Augmented Generation (RAG), simplifying complex Al workflows.

## Help customers implement agentic AI

With access to Teradata's proven hybrid cloud analytics and data platform and cutting-edge Al/ML capabilities, Teradata Enterprise Vector Store empower users through the whole workflow. By enabling solutions with agentic Al for data loading, embedding generation, and intelligent search users have access to all their data, no matter the format.

Teradata's Trusted AI capabilities extend to agentic AI, ensuring trustworthy agents for mission-critical generative and agentic AI applications. Designed for costeffective, sub-second response times at all data volumes, Enterprise Vector Store with agentic AI can tackle complex, multi-dimensional problems by combining structured and unstructured data. Plus, it offers flexible deployment options, including cloud, on-premise, and hybrid environments, to meet diverse data privacy and regulatory needs.

## Build to an agentic AI future for dynamic CX and more

Agentic AI autonomously solves complex challenges with advanced reasoning and planning. Teradata's Enterprise Vector Store supports this by providing a scalable, trusted data foundation for agentic AI. It integrates vast datasets with end-to-end processing capabilities, enhancing problem-solving and operationalizing agentic AI. Known for enterprise-scale analytics, Teradata offers cost-effective scalability for inference economics, driven by generative AI applications. Agentic AI can revolutionize productivity, efficiency, and customer experience across various use cases, including augmented call centers.

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### Augmented call center use case

Generative AI agents enhance customer service by handling complex tasks, personalizing interactions, and assisting human agents. Enterprises can use Retrieval Augmented Generation (RAG) to provide precise, context-aware answers from multiple data sources, improving resolution times and customer satisfaction. Teradata's Enterprise Vector Store transforms customer service by unlocking insights from unstructured data. It simplifies data ingestion, vectorization, and intelligent search, combining structured and unstructured data into actionable insights. Enhanced by Trusted AI, it delivers high scalability, cost efficiency, and improved agent productivity.

## Maximize value with less data movement

Vector databases are crucial for generative AI but scaling them is complex. Teradata's Enterprise Vector Store overcomes these challenges with a scalable, in-database solution that processes billions of vectors seamlessly. It integrates with existing systems, minimizing data movement and enhancing security. The platform combines data embedding, vector indexing, and intelligent search for structured and unstructured data. With hybrid deployment options, it supports flexible scaling across cloud and on-premises environments. This comprehensive approach enables cost-efficient scaling, optimized workflows, and maximized value from unstructured data, empowering enterprises to unlock their data's full potential. **Test-drive Teradata's free hands-on demo environment**.

### **About Teradata**

At Teradata, we believe that people thrive when empowered with trusted information. We offer the most complete cloud analytics and data platform for Al. By delivering harmonized data and Trusted Al, we enable more confident decisionmaking, unlock faster innovation, and drive the impactful business results organizations need most. See how at Teradata.com.

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